



Box 392, Armstrong BC, V0E 1B0

Phone: (250) 546 2005

office@tipit.ca

Tip-It Waste Solutions Inc.
PO BOX 392
Armstrong BC, V0E 1B0

Dear Valued Customer,

As we are coming out of these cold winter months and heading into warmer weather, we wanted to take the opportunity to send out some fresh reminders and notify you of some new updates in regards to your residential garbage services.

About 80% of missed pickups happen because of lack of knowledge on how to utilize your services effectively. We want to help eliminate the majority of these issues so please take some time to read through these reminders in cart placement and general etiquette of waste removal services so that we are able to continue to provide you with the best service we possible can. Any questions or concerns regarding this list of refreshers please don't hesitate to contact our office, office@tipit.ca.

Auto Cart & Garbage Can Placement Etiquette:

- ✓ *Garbage cans/bags must be placed at the curb by 7am on service day*
- ✓ *Garbage cans/bags should be placed within 1 metre of the roadway*
- ✓ *Garbage cans/bags obscured by snow, parked cars, posts etc. are not visible and may be missed by drivers*

(With Auto Carts Only)

- ✓ *Cart placement with wheels facing your driveway and front of lid pointed towards the road*
- ✓ *Cart to be placed at least 1 meter away on all sides from any obstacle to allow mechanical arm to reach out and grab without damage taking place to any type of property*

(Without Auto Carts Only)

- ✓ *A single Garbage Can or Bag can be the equivalent to 120 litres or less*
- ✓ *A single Garbage Can or Bag **must be less than 50lbs or less each** for drivers to lift as WCB Regulations only allow up to 50lbs*

We are very excited to announce some new changes taking place this Spring!



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Effective April 1, 2022 we are introducing a new bag tag system for all your extra garbage service needs.

As of this date you will be able to call into our office and purchase quantities of extra garbage bag tags that will be required to be placed on any extra garbage bags or cans above and beyond your regular service volume. We will no longer be picking up all extra garbage and sending an invoice for services after.

You can purchase these tags for \$3.00 each and in any quantity of 6 and they can be mailed to you on a recurring schedule or for a one-time purchase whenever you need them.

How does it work?

- Contact our office to request quantity of extra bag tags @ 250-546-2005 Opt2. Or office@tipit.ca
- An invoice for Extra Bag Tags will be billed to your pre-existing account
- Once payment confirmation is received, Extra Bag Tags will be mailed to your service address or available for pickup
- Place Extra Bag Tag whenever desired on extra garbage cans/bags on your scheduled pickup day

Please note that if your garbage is missed on your pickup day due to any reason, please contact our office right away so that we can make sure that if you need to double up garbage the following week for pickup that special measures take place as our new regulations with this Bag Tag system will automatically leave any extra garbage bags or cans without these tags behind.

